



Sourcing Above The Rest

American Eagle Fuel & Home Services, LLC.

Welcome to American Eagle Fuel & Home Services!

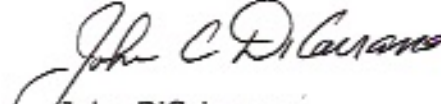
American Eagle Fuel & Home Services is a full service family owned and operated business servicing Westchester and Putnam counties. We have over 23 years experience in the residential and commercial heating and cooling industry.

American Eagle Fuel offers the old-fashioned customer service of a smaller company with the services of a larger company. Unlike the larger oil companies, the owner is available to speak with you anytime. *Our customer pledge, whenever you need us, we'll be there.*

- Home Heating Oil/Automatic or Will Call (you call us) Deliveries
 - Air Conditioning & Gas - Sales, Service & Installations
 - 24-Hour Emergency Service
 - Service Contracts Available

Thank you for considering American Eagle Fuel & Home Services for your heating and cooling needs.

Warmest regards,


John DiCairano
Owner

American Eagle Fuel & Home Services, LLC

Residential Service Contract

\$ 279.00 plus tax

*Equipment with a pre-existing condition is not eligible, until the problem has been corrected to manufacturer's specifications.

*All replacement parts italicized below, and the labor to diagnose, adjust, repair, and/or replace will be covered.

Oil filter element, pump strainer, nozzle, fuel pump, ignition transformer, electrodes, cad cell relay (no combination relays), cad cell eye w/lead, burner motor, burner fan, burner coupling, delayed oil valve, nozzle connecting line, blast tube, draw assembly, burner head (turbulator), ignition leads/buss bars.

*Included in the plan is one (1) scheduled clean & tune of the oil burner, and vacuuming of the heat exchanger (if needed).

*Available dates for the clean & tune are between April 15 and October 31. No clean & tune appointments will be made during October 31 thru April 15. Hours of availability are between 8:00 am - 3:00pm, Monday - Friday.

*Upon request for a service call, the customer must provide the technician with access to the equipment. No access will result in a minimum diagnostic/service charge.

*All fuel oil must be purchased from American Eagle Fuel & Home Services, LLC exclusively. The account must be set up on **automatic** delivery. An annual fuel minimum purchase exists.

*Service contract becomes void if fuel oil is purchased from another supplier, other than American Eagle Fuel & Home Services, LLC. Reinstatement is at the sole discretion of American Eagle Fuel & Home Services, LLC.

*Invoices must be paid in full within 5 days from receipt of invoice, unless other arrangements are made before incurring the charges. Accounts with invoices beyond 10 days will be considered delinquent.

*Fuel agreements and service contracts become void if account becomes delinquent. Reinstatement is at the sole discretion of American Eagle Fuel & Home Services, LLC.

*Service contract becomes void if another person, other than a American Eagle Fuel & Home Services, LLC employee works on the covered equipment. Reinstatement is at the sole discretion of American Eagle Fuel & Home Services, LLC.

*Service contract does not cover: unoccupied buildings, parts, or labor associated with a dry fuel oil tank, caused by a delinquent account, or a missed call for a fuel delivery by customer.

*All labor to diagnose, adjust, repair, and/or replace non-covered parts will be billable at time & materials. A minimum diagnostic/service charge will apply. A second technician may be needed to perform certain work; when a second technician is needed is the sole decision of American Eagle Fuel & Home Services, LLC. Additional/overtime charges may apply, depending on time and date of service. American Eagle Fuel & Home Services, LLC is not responsible for any loss or damage resulting from inoperative/malfunctioning equipment.

*Misuse, abuse, storms, fire, freezing, plugged oil lines, water in fuel tank, multi-fuel units, power outage, obsolete equipment, tripped switches circuit breakers or fuses, flooded boiler, low water in boiler, damage caused by attic fans, defective/improperly set controls, defective/improperly set thermostat, and/or water damage is not covered. All associated diagnosis and/or repairs due to, but not limited to the aforementioned conditions are billable.

*Additional oil burner service contract(s) available at the same location, at \$50 less per unit.

*Plan expires one year after inception date. Terms subject to change without prior notification.

*Coverage goes into effect, upon receipt of the signed application, and payment in full.

*Unused portion of contract period is non-refundable. Early cancellation fees may apply.

*Contract is transferable to new homeowner until expiration date. A new service contract must be filled out with the new information, at which time the pro-rated coverage will be documented. Additional c/c, checking account information, and signed fuel and service contracts are necessary to enact coverage. No coverage will apply without the necessary documents.

NAME _____ SIGNATURE _____

ADDRESS _____ DATE _____ THROUGH _____

BOILER MFG _____ BURNER MFG _____ BURNER MODEL _____



Soaring Above The Rest

American Eagle Fuel & Home Services, LLC.

CREDIT CARD RELEASE FORM

I hereby authorize American Eagle Fuel & Home Services at 2039 Albany Post Road, Suite 203, Croton on Hudson, Suite 203, Croton on Hudson, NY 10520, to use my credit card for any of the following charges:

Oil Delivery

Service Contract

Billable Service

Customer Name (please print) _____

Customer Billing Address _____

Customer Phone _____ Cell Phone _____

Credit Card # _____ Exp. Date _____

Signature _____

Date _____ E-Mail _____



VISA



MASTERCARD



DISCOVER

PLEASE MAIL TO:

AMERICAN EAGLE FUEL & HOME SERVICES, LLC.

2039 ALBANY POST ROAD, SUITE 203

CROTON ON HUDSON, NY 10520

2039 Albany Post Road, Croton on Hudson, NY 10520

Phone: 914-737-5500 / 914-739-4210

OR FAX: 914.739.4210